Uncovering the secret language of cultural diversity and how it is holding your coaching practice back.

The three step formula to turn biases into your advantage

Today's take away:

1. How biases work and influence your life and coaching practice

Today's take away:

- 1. How biases work and influence your life
- 2. 4 sequel process how we examine situations cause effect of biases

Today's take away:

- 1. How biases work and influence your life
- 2. 4 sequel process how we examine situations cause effect of biases
- 3. 3 steps how to turn biases into a useful tool for your coaching practice

Today's added value:

1. Be a more empathic coach and attract your ideal clients

Today's added value:

- 1. Be a more empathic coach and attract your ideal clients
- 2. Have a better understanding on the effects of biases and perceptions

Today's added value:

- 1. Be a more empathic coach and attract your ideal clients
- 2. Have a better understanding on the effects of biases and perceptions
- 3. Effectively support your clients when leading diverse teams

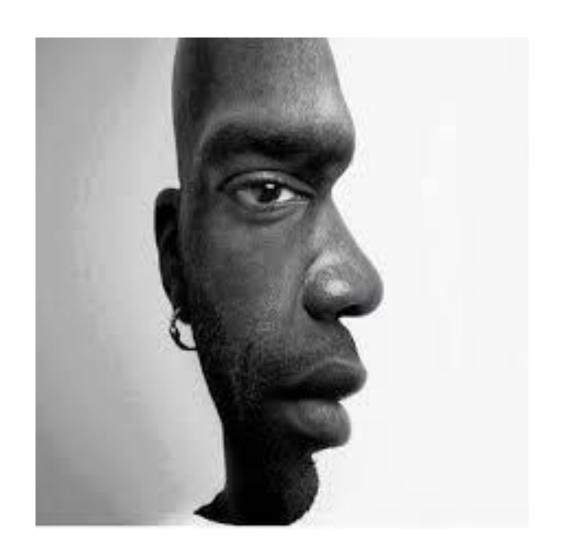
What do you see?



Ah, just for the fun, What do you see here?

•

Ah, just for the fun, What do you see here?



This webinar is for you if you want to:

Bring your coaching to a higher level

This webinar is for you if you want to:

- Bring your coaching to a higher level
- You want to learn and understand how biases have a negative, positive or neutral effect

This webinar is for you if you want to:

- Bring your coaching to a higher level
- You want to learn and understand how biases have a negative, positive or neutral effect
- Become more culture savvy

Dutch

Lived on 4 continents

Entrepreneur

Expat

Intercultural trainer

Mother

Spouse

Psychologist

Professional certified coach



I'm committed to bring cultural awareness into the world

Henriëtte Wentholt, ACC

Edmée Schalkx, PCC



TCK
5 languages
15 countries
anthropologist
mother
entrepreneur
certified mentor coach
professional coach and trainer

My passion is supporting people to grow and become culture savvy





✓ Avoid making same mistakes we made

- ✓ Avoid making same mistakes we made
- ✓ Understand that culture matters

- ✓ Avoid making same mistakes we made
- ✓ Understand that culture matters
- ✓ Turn biases in neutral or positive attitudes

- ✓ Avoid making same mistakes we made
- ✓ Understand that culture matters
- ✓ Turn biases in neutral or positive attitudes
- ✓ Implement a simple formula to support your clients when dealing with cultural differences

What are biases:

Biases are the result of a skipping some steps in an observation process and as result you have a perception of a situation, idea or person.

Let's start by saying that the primordial function of bias is to keep us safe

Let's start by saying that the primordial function of bias is to keep us safe

If this is true then bias can have a positive or negative impact

Let's start by saying that the primordial function of bias is to keep us safe

If this is true then bias can have a positive or negative impact

The way you perceive something and what you do will result in an observation where you have certain emotions



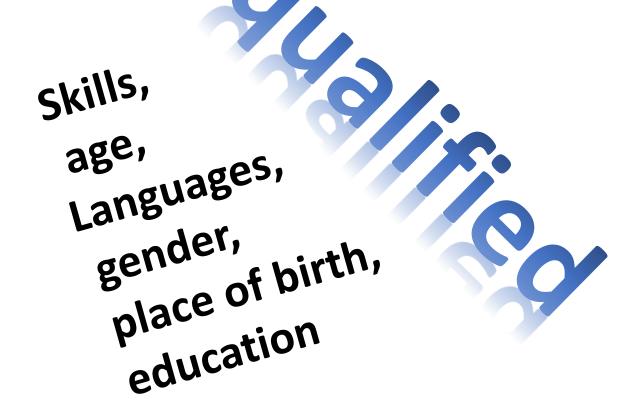
We want You!



Biases when written down become qualifications

```
skills,
age,
Languages,
gender,
gender
place of birth,
education
```

Biases when written down become qualifications







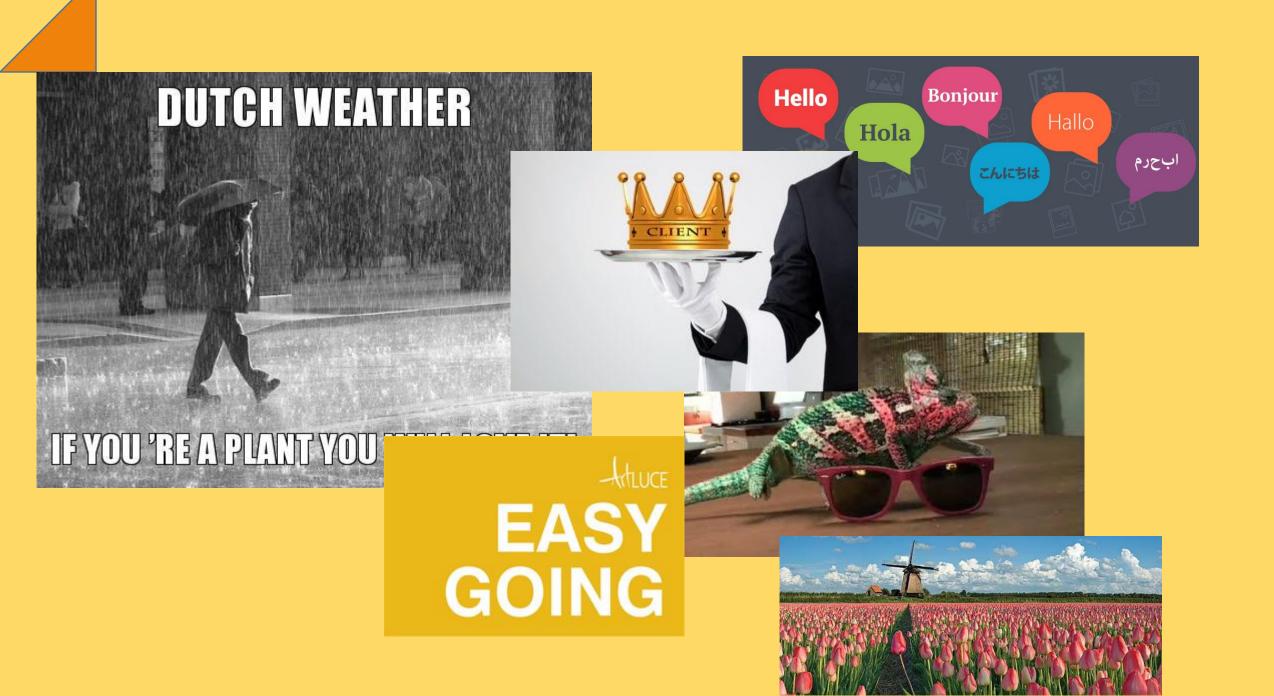








Reflection Culture Shock example





Beliefs and attitudes: SEE and EVALUATE

- 1. Beliefs and attitudes
- 2. Knowledge and Skills

Knowledge and Skills: JUDGE

- 1. Beliefs and attitudes
- 2. Knowledge and Skills
- 3. Be willing to open up

Be willing to open up: ACT

Because biases is part of our process of measuring where we are standing and how to act, it has an *inherent* effect on *culture* as well as communication and selection of friends, groups we make part of and our choice of workplace.

We have heard complains and struggles from both the coaches and coachees that often communication seems not to be clear.

We have heard complains and struggles from both the coaches and coachees that often communication seems not to be clear.

In our own practices and daily lives we have experienced that many times the issue lies in the lack of cultural awareness.

We have heard complains and struggles from both the coaches and coaches that often communication seems not to be clear.

In our own practices and daily lives we have experienced that many times the issue lies in the lack of cultural awareness.

As mentor coach, coaches and trainers we see that culture has more often than not taken the back seat at coaching sessions.

We have heard complains and struggles from both the coaches and coaches that often communication seems not to be clear

In our own practices and daily lives we have experienced that many times the issue lies in the lack of cultural awareness.

As mentor coach, coaches and trainers we see that culture has more often than not taken the back seat at coaching sessions.

Biases, communication, perception, behaviour and beliefs are predominantly formed by culture.

We developed a exclusive training programme for coaches:

It is unique in the market, not even coaching schools are offering these kind of training to their coaches!

• You will learn to look at the Core Coaching Competencies through the lens of culture

- You will learn to look at the Core Coaching Competencies through the lens of culture
- Share real cases and situations applicable directly in your coaching practice

- You will learn to look at the Core Coaching Competencies through the lens of culture
- Share real cases and situations applicable directly in your coaching practice
- Support your clients in subjects related to culture

- You will learn to look at the Core Coaching Competencies through the lens of culture
- Share real cases and situations applicable directly in your coaching practice
- Support your clients in subjects related to culture
- Be part of a growing community coaching global clients

- You will learn to look at the Core Coaching Competencies through the lens of culture
- Share real cases and situations applicable directly in your coaching practice
- Support your clients in subjects related to culture
- Be part of a growing community coaching global clients
- Recognise where and how culture has an impact

- You will learn to look at the Core Coaching Competencies through the lens of culture
- Share real cases and situations applicable directly in your coaching practice
- Support your clients in subjects related to culture
- Be part of a growing community coaching global clients
- Recognise where and how culture has an impact
- Understanding and become aware of biases, blind spots, adequately use of models

- You will learn to look at the Core Coaching Competencies through the lens of culture
- Share real cases and situations applicable directly in your coaching practice
- Support your clients in subjects related to culture
- Be part of a growing community coaching global clients
- Recognise where and how culture has an impact
- Understanding and become aware of biases, blind spots, adequately use of models
- Understand cultural differences that affect the outcome of the coaching session

- You will learn to look at the Core Coaching Competencies through the lens of culture
- Share real cases and situations applicable directly in your coaching practice
- Support your clients in subjects related to culture
- Be part of a growing community coaching global clients
- Recognise where and how culture has an impact
- Understanding and become aware of biases, blind spots, adequately use of models
- Understand cultural differences that affect the outcome of the coaching session
- Become acquainted with coaching and cross-cultural concepts

- You will learn to look at the Core Coaching Competencies through the lens of culture
- Share real cases and situations applicable directly in your coaching practice
- Support your clients in subjects related to culture
- Be part of a growing community coaching global clients
- Recognise where and how culture has an impact
- Understanding and become aware of biases, blind spots, adequately use of models
- Understand cultural differences that affect the outcome of the coaching session
- Become acquainted with coaching and cross-cultural concepts
- Develop the cultural competency you need to support your clients

Guest speakers:



Philippe Rosinski, MCC



Dr. Barbara Gibson

Also:

Obtain 24 CCE's

6 mentor hours (minimum hours depending on number of participants)

12 webinars of 2 hours each

Starting 28 September 2016

Ending 14 December 2016





Save USD 500/EUR 450 when you register until 17 September, 2016

Early Bird USD 1,900 – EUR 1.715

Regular Price USD 2,400 - EUR 2.165

We have a payment plan

+ A signed copy of P. Rosinki's book: Coaching across cultures

To register or if you want more information:

http://ande.nl/webinar14-9-16/

deposite/cotes

description of the second

deposite/votes



Thank you, we hope to keep the conversation about cultural awareness going!

